

Contact - 07899 912274

Email – hireamirrorphotobooth@gmail.com

Terms and conditions

The following contract and its terms will set forth an agreement between **Reflections Mirror Photo Booth** and our client, for Photo Booth services during the agreed date and time. This written contract sets forth the full, written intention of both parties and supersedes all other written and/or oral agreements between the parties. Please Note: by completing and sending the booking form, you agree that you are making a confirmed booking and entering into a contract which carries your acceptance, in full of the booking terms.

A non-refundable booking fee of £50 per event, is due upon the acceptance of this contract. The event is only reserved once the booking fee is received. The remaining balance is due no later than 1 month in advance of the event date. If the balance has not been collected by this due date, then **Reflections Mirror Photo Booth** reserves the right to cancel the event and the deposit will be forfeited.

Overtime Charge

Any extension to the agreed timescale will be charged at a price agreed upon with a member of staff per hour in addition to the booking fee per hour (or part hour), thereafter, which shall be payable in advance before commencement of extended entertainment.

CANCELLATIONS & DATE CHANGES

The Client shall have the right to cancel the booking by serving upon Reflections Mirror not less than 28 clear days' notice in writing. In the event of the client wishing to cancel this contract agreement for any reason other than Act of God or National Disaster, any advance reservation payment will be forfeited.

Cancellation Fee 1: A cancellation fee of not less than 50% of the agreed fee will be due if the cancellation is within 30 days of the performance.

Cancellation Fee 2: A cancellation fee of not less than 100% of the agreed fee will be due if the cancellation is within 14 days of the performance.

Emergency Cancellation: In the unlikely event that Reflections Mirror is unable to attend personally, we shall endeavour to provide a suitable substitute offering a similar service at no additional charge to the client. This does not apply in circumstances detailed below.

Force Majeure – Reflections Mirror will not be liable for failing to attend a booking, where the reason for non-attendance or late arrival is caused by act of God, adverse weather conditions (including Snow & Flooding), road closure, road traffic accident, vehicle breakdown, fuel shortages, acts of terrorism, industrial action, or other unavoidable circumstances deemed beyond our control.

VENUES ACCESS, SPACE & POWER REQUIREMENTS

Setup and Take Down Times: The hirer will appreciate that suitable time for venue access, safe installation and dismantling and safe removal of equipment from venue is required in addition to running time. Therefore, the hirer and venue will allow suitable time for the installation and dismantling and removal of equipment (up to 60 minutes each side of the booking times unless otherwise stated). Please note: Reflections Mirror shall not be liable for any additional charges levied to the client by the venue in relation to equipment assembly / removal timescales.

Reflections Mirror will not be liable for any refund, in part or whole, where 'we' are late accessing the venue and setting up purely because of earlier events over-running, or where 'we' are prevented from accessing, setting up or providing our services by the venue management. Neither will we be obligated to provide an extension to the agreed timescale on a pro-rata basis in these circumstances.

Venue MUST have elevator access if the event is not on street level.

- The hirer ensures that they have verified venue power sources are electrically safe and conform to the HSE EAW Act 1989, and amendments thereafter. Copies of venue Electrical Installation Safety Certificate (Periodic Inspection Report to NIC EIC standards) must be made available upon request by the venue under LAW.
- Client will arrange for an appropriate space for the Photo Booth at the event's venue. Client is responsible for providing power for the Photo Booth. The Photo Booth requires a 13 amp, 3 prong outlet from a reliable power source within 25 feet (along a wall) of the set-up area. The circuit must be free of all other connected loads. Any delay in the performance or damage to the photo booth equipment due to improper power is the responsibility of the client. Client shall provide Reflections Mirror Photo Booth with safe and appropriate working conditions and a solid floor. This includes a 10' x 15' x 8' area for set up.
- Reflections Mirror agrees to provide proof of Public Liability Insurance and certifications as required by the venue.

SET UP INFO/MILEAGE CHARGE/STOLEN OR BROKEN EQUIPMENT

We will arrive approximately 60 minutes prior to and depart approximately 30 minutes after the booking time. If we will be required to arrive or depart outside of these windows, an idle hour charge will apply. Charged at £50 per hour.

Any delay in start time of the mirror opening, caused by the venue or client will result in hire time being reduced.

Fuel service charge for miles over 50-mile roundtrip (£1 per mile)

If a guest at your event steals any props or damages the background or stand you agree to pay restitution for these items.

No food or drink can be consumed or left near any of our equipment or prop table.

INDEMNIFICATION/DAMAGES

Client agrees to, and understands the following:

- Client will indemnify Provider against any, and all liability related to Client's Event, including the use of pictures taken with the Reflections Mirror Photo booth, its representatives, employees, or affiliates at during contracted event.
- Client acknowledges that it shall be responsible for any damage or loss to the provider's equipment caused by unruly behaviour, misuse, or theft of equipment by guests (invited or uninvited)

REFUSAL/DISRUPTION OF SERVICE

In some exceedingly rare occurrences, we reserve the right to immediately refuse service, and in rare cases, depart from the venue. Service will be disrupted without a refund if:

- The attendants are harassed, threatened, or abused by any guests.
- The equipment is damaged by the guests.

The hirer agrees that compensation for any loss of or damage to photo mirror equipment, vehicle(s) or personal belongings caused by hirer's guests, venue customers and or venue staff may be sought including any additional costs.

The hirer agrees to provide adequate supervision of guests and will ensure that venue management adequately supervises customers and or staff on site premises. Please note: Where the function may include guests under the age of 16 years, the client, (or parent) is responsible for the behaviour and safety of any minors attending the venue and using the photo mirror. The client will always provide and maintain adequate adult supervision. Reflections Mirror will not be liable for the supervision of minors.

MODEL RELEASE

Client agrees to and understands the following: All guests using the photo booth hereby give **Reflections Mirror Photo Booth**, the right and permission to copyright and use, photographic portraits or pictures of any photo booth user who may be included intact or in part, made through all media now or hereafter known for illustration, art, promotion, advertising, trade, or any other purpose. In addition, I hereby release **Reflections Mirror Photo Booth**, from any liability, that may occur in the taking of said pictures or in any subsequent processing thereof, as well as any publication thereof, including without limitations, any claims for libel or invasion of privacy.

MISCELLANEOUS TERMS

If any provision of these terms shall be unlawful, void, or for any reason unenforceable under Contract Law, then that provision, or portion thereof, shall be deemed separate from the rest of this contract and shall not affect the validity and enforceability of any remaining provisions, or portions thereof. This is the entire agreement between Provider and Client relating to the subject matter herein and shall not be modified except in writing, signed by both parties. In the event of a conflict between parties, client agrees to solve any arguments via arbitration. In the event Provider is unable to supply a working Photo Mirror for at least 80% of the service period, Client shall be refunded a pro-rated amount based on the amount of service received. If the printer fails to print out photos on site, the provider will give the option to print and send the photos at a later date. In addition, the provider will provide the client a USB drive with all pictures taken at the event, so they can be distributed to their guests.

Due to the current **covid-19 virus**, we are unable to provide face covering props. We will do our best to provide handheld props. These will all be thoroughly cleaned between events. ALL guests will be required to use hand sanitizer prior to using the booth. Guests will not be allowed to touch the mirror.

Reflections Mirror Photo Booth agrees to have the Photo Mirror operational for a minimum of 80% during this period; occasionally, operations may need to be interrupted for maintenance of the Photo Booth.

**Most things can be worked through, and our goal is for you to have the best event possible with the Best Photo Booth entertainment, if at any time you have any questions or concerns, please contact me at

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